

APRIL 2025

CEO's Message



Water and Sanitation Services Peshawar (WSSP) has been working on different ideas to introduce waste segregation at household level, reusing & recycling of plastic to save the environment. Plastic waste is a global concern, which is growing every day, it is outpacing every effort to manage it. The mismanaged plastic ends on streams, landfills agricultural lands polluting our surface water resources, takes a heavy toll on aquatic life, and prevents rainwater to recharge aquifer. People leave it in open air not only polluting environment but cause serious public health issues. Public behavior is another big problem which is polluting environment, dump-in-drains and littering clog drains. During rain these drains start overflowing which causes nuisance to pedestrians, damage roads, streets and causes loss in term of time, money and health. Government has banned usage of non-biodegradable bags, but enforcement is weak, we need to be creative and long-lasting solutions are required to replace these hazardous bags with cloth bags for shopping and domestic use. To promote use of cloth bags and make people shun use of polluter bags, WSSP in collaboration with different stakeholders is spreading awareness among masses in Peshawar city. WASH clubs at school level have been established, outreach teams are holding sessions with traders, house women, girls' student, besides involving prayer leaders, religious scholars, teachers, elected representatives in daily activities. Our teams are regularly holding sessions

with general public also and persuading them to dispose of waste at proper and designated points to save environment and put a brake on communicable diseases. WSSP holds events in schools where students in schools are taught how to recycle the reusable waste and decorate their homes with, and how to safely dispose hazardous plastics. Efforts also continue on promoting use of biodegradable bags. Let's stop use of non-biodegradable plastic because of the damage it has been causing to us and our environment. We can live without it but not without a healthy and clean environment. Let's shun its use before it kills us.

Yasir Ali Khan (PMS)



Management Reviews Progress for March

A progress review meeting was held with Chief Executive Officer Yasir Ali Khan in the chair. General Manager Operations Muhammad Ijaz, GM Projects Dr. Mehboob Alam, GM Planning Syed Zamirul Hassan, Zonal Managers Basit Khattak, Tariq Aziz, Dr. Maria Shehnaz, Amir Gul Khattak, Anwarul Haq and other officials attended the meeting. In the meeting, progress for the month of March was reviewed and achievement of different indicators were discussed. CEO Yasir Ali Khan directed fleet staff to operationalize all vehicles in a month time, establish centralized pool and shift all non-operational vehicles to it for speedy repair. He also directed back-up fleet for zones to continue uninterrupted operations in case vehicles develop any fault. Overall, the meeting expressed satisfaction over monthly progress and asked for improving recovery and other indicators.

Telenor Delegation Visits WSSP

A delegation from Telenor Pakistan visited WSSP head office. The delegation gave presentation regarding "Smart Team App," a digital solution designed for field staff attendance and monitoring. The application offers features such as location-based attendance using GPS and geofencing, real-time tracking of field staff activities, task assignment and management. It has potential to generate of performance reports.



WSSP, manages a significant field force responsible for water supply and sanitation services across Peshawar. It is mulling over the app to streamline operations, improve efficiency in monitoring and enhance accountability. The presentation aimed to highlight how the Telenor Smart Team App can help WSSP in effectively managing its field staff, ensuring timely service delivery, and optimizing resource allocation within operational areas.

WSSP Successfully Concludes Week-Long Special Cleanliness Drive

Water and Sanitation Services Peshawar (WSSP) has successfully completed a week-long special cleanliness campaign in compliance with directives from the provincial government. The campaign mobilized approximately 1,800 staff members and was formally inaugurated by General Manager Operations, Mr. Muhammad Ijaz. Zonal Manager of Zone A, Basit Khattak, was also present during the launch. The extensive campaign deployed over 300 heavy vehicles and machinery to remove garbage piles and clean drainage systems across the city. Key

roads including Ring Road, University Road, Charsadda Road, Warsak Road, Kohat Road, and various inner-city streets and major public points were thoroughly washed. Undesignated waste points were eradicated, and preventive measures were introduced in collaboration with local communities and elected representatives. In parallel with the cleaning efforts, a public awareness campaign was conducted to educate citizens on proper waste disposal methods. Chairmen of neighbourhood councils (NCs) and other elected representatives participated actively

to spread awareness at the grassroots level. Deputy Commissioner Peshawar Sarmad Salim Akram visited different areas within city to inspect the campaign's progress. An awareness walk was also held in Qissa Khwani Bazaar, where pamphlets were distributed among shopkeepers and traders, urging them to maintain cleanliness in front of their business areas. WSSP remains committed to ensuring a cleaner, healthier Peshawar and calls on all citizens to play their part in maintaining public hygiene.



Chief Executive Officer Yasir Ali Khan visited Zone A&D Parking Yards

Chief Executive Officer Yasir Ali Khan visited Zone A Parking Yard and the under-construction workshop. He was accompanied by General Manager Operations Muhammad Ijaz, Zonal Manager Basit Khattak, Aamir Gul Khattak, and other officials. During the



visit, he reviewed vehicle parking, security arrangements, and progress on civil work of the workshop. GM

Operations briefed him regarding civil work development made so far. The CEO directed that security measures for vehicles and

assets be further enhanced and construction works be expedited so that workshop can be completed early as soon as possible.

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Collection & Disposal of Solid Waste: WSSP and PCSIR ink MoU

Water and Sanitation Services Peshawar (WSSP) and Pakistan Council of Scientific and Industrial Research (PCSIR) have

formally signed a Memorandum of Understanding (MoU) for the collection and disposal of solid waste from the

premises of PCSIR. Zonal Manager WSSP Zone D Amir Gul Khattak and Senior Admin Officer PCSIR signed the MoU. As per MoU

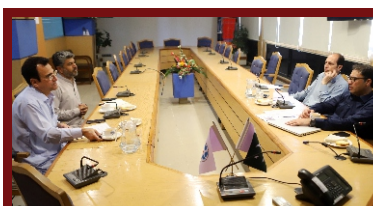
WSSP will lift and dispose only non-hazardous and non-infectious waste from designated container or bins of PCSIR. MoU shall be

renewed annually with 10% increase in the charges, however, charges can be increased or decreased based on fuel prices.

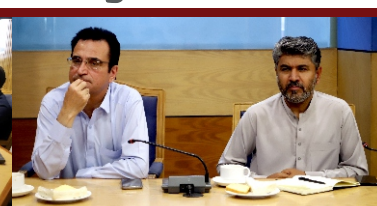
April at a Glance

Water Production	54.40 (MGPD)
Water Quality Tests	100
Solid Waste Collected	14,420 tons
Road Sweeping	4,976 KM
De-Siltation of Manholes	2,892
De-Siltation of Drains	276 KM
Sewer System Unblocking	782
Complaints Redressal Rate	90.38%
PCP Complaints Redressal Rate	46.81%
PCP Satisfaction Level	60.30%

INGO Representatives Call on WSSP GM Projects



Representatives of International Non-government Organizations called on WSSP General Manager Projects Dr. Mehboob Alam and discussed different matters related to Water and Sanitation Services. The guests included Provincial



Coordinator Water Aid Pakistan, Muhammad Khaliq and Program Manager IDEA, Qasim Mehmood. Both sides discussed prospects of mutual cooperation. They agreed to identify areas for joint collaboration in WATSAN.

WSSP Staff Trained for Ground Water Study

WSSP Managerial and Water Supply Staff was trained on Earth Resistivity Survey under the project "Ground Water Study for Peshawar". The training was

conducted by the National Institute of Urban Infrastructure Planning (NIUIP), University of Engineering & Technology Peshawar. Dr. Adeel

Arshad and Director NIUIP, Prof. Dr. Rashid Rehan imparted training which lasted for two weeks. WSSP and NIUIP had already signed an agreement for ground water

mapping, UNICEF is financially assisting the project aimed to map ground water in Peshawar and put suggestions and recommendations to government and other

stakeholders for preserving water and stopping its wastage. WSSP trained staff would now supervise surveying staff and collecting data for the study.



SPECIAL CAMPAIGN IN PICS



Joint Team Pays Visit to UC 33

A team led by WSSP Manager Water Supply, Syed Ali Raza Shah, consisted of elected members, MERF officials, water supply and recovery staff paid a comprehensive field visit to UC 33 aimed to address waterborne diseases. Officials inspected & physically checked water supply pipeline in the area, disconnected over 12 illegal water connections, defaulters were identified and encouraged to pay their bills promptly. Minor pipeline repair was also done. Elected members and influential community leaders praised WSSP's approach and expressed

willingness to support future initiatives. The collaborative efforts demonstrated the effectiveness of community engagement in addressing waterborne diseases and promoting responsible water usage.



Community Engagement

WSSP engaged Blessing Welfare Development Organization (BWDO) to identify sanitation issues and improve waste management practices in UC 11 Shaheen Muslim town zone B. In collaboration with BWDO sanitation issues were addressed and public were sensitized aimed to improve waste management. Community was educated on proper waste disposal and waste retention and persuaded them to regularize household connections.

